eGovernment Indicators

Indicators for Measuring Results

1. Existence of eGovernment/Digital Transformation Strategy
2. Existence of legal and regulatory framework for eGovernment
3. Percentage of systems and databases that are interoperable within and between countries
4. Percentage of Government services available online
5. Existence of an integrated eGovernment services portal
6. Existence of Open Data Portal
7. Percentage of citizens using eServices