

Country name

Please circle your preferred top 10 areas for consideration

1. Conditions of entry into the market (authorization / licensing regime)
2. Affordability / accessibility of services due to lack of competition
3. Electronic waste
4. Regulation by data
5. Implementation of a cross-border dispute settlement mechanism
6. Spectrum harmonization (e.g. regional table of frequency allocations)
7. Spectrum coordination
8. Management and monitoring of the radio frequency
9. Protection of personal data and location of data
10. Cybercrime and cyber security
11. Building trust and confidence
12. Building digital economies and fostering innovation
13. Guidelines for sandboxes – support ecosystem for young innovators
14. Digital economy
15. Digital transformation
16. Digital taxation
17. Mobile Money
18. e-trade
19. e-commerce
20. digital financial services
21. Financial services – interoperability of financial services
22. ICT standards – digital markets so we need to improve interoperability
23. Emerging technologies
24. new and emerging technologies (IoT, robotics, AI)
25. Internet of Things (IoT)
26. Over The Top Services (OTTs)
27. Blockchain
28. Big data (Open data & crypto data)
29. Regulation of new technologies
30. Net Neutrality
31. Enterprise architecture
32. Business process outsourcing/knowledge process outsourcing
33. Business intelligence
34. Application of international law in the use of ICTs
35. Training/capacity building in emerging technologies
36. Strengthening human and capacity building
37. Smart Cities
38. Smart government
39. e-services (smart government)
40. E-government
41. Mobile identity
42. Measures to reduce the cost of deploying broadband networks
43. Sharing of infrastructure
44. Open access

45. Consumer protection
46. Quality of service and consumer satisfaction:
47. Child online protection
48. Universal access
49. Social inclusion – youth and PWDs
50. Specific needs of PWDs (ICTs for persons with specific needs)
51. Gender mainstreaming
52. Cross border connectivity
53. Free roaming on the continent
54. International Roaming